

Oasis of safety in Moscow

we are taking care about your safety,
while maintaining upscale service

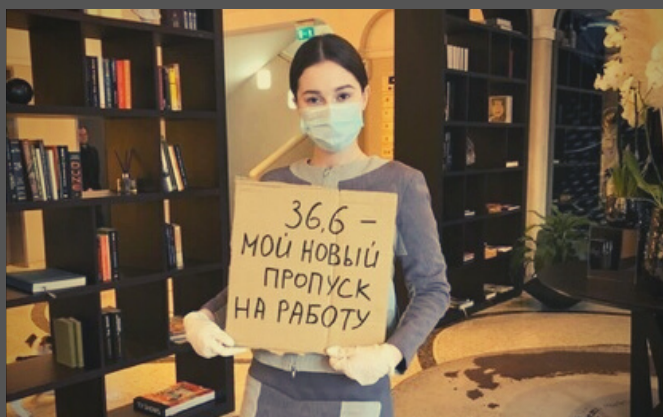
From now on, security for each of us is the number one priority in a list of requirements, so we did a lot of work and re-checked all potential Guest contact points in order to anticipate possible risks of being infected. And so you could completely enjoy your stay with us. "Oasis of safety" - this is the name of our new set of standards, rules, and instructions, which guarantees our guests, employees, and partners to be in a comfortable, healthy environment. Always happy to welcome you!

[▶ Watch a video about measures against Covid-19](#)



Everyone is in safe

Hotel staff uses face masks and gloves to minimize personal contact. Disinfection measures are implemented at the new standards both for premises and personal hygiene.



Health control

All our employees have a body temperature check every 4 hours. We check every guest's temperature upon arrival as well. We use only contactless methods of checking both for guests and employees.



Contacts minimization

In a lobby you can see the signs on the floor which show a safe distance between guests. Please, keep the distance 1.5 m to keep in safe.



Public areas disinfection

In guest and work areas we carry out additional disinfection with professional disinfectant D10. The air in all the hotel areas is cleaned with quartz according to a timetable. For floor and carpets, we apply daily wet cleaning.



Individual hygienic sets

We guarantee enough masks, sanitizers, and gloves for individual protection according to the quantity recommended by the Russian Government. All pieces are available in each room and at the reception 24*7.



Heat treatment

All dishes, woven and terry accessories undergo mandatory heat treatment. Individual protective packaging is used for towels in every room.

- A Guest and the accompanying people must inform Hotel staff of being infected with coronavirus infection (COVID-19).
- In case of high body temperature or positive coronavirus (COVID-19) test results, or other data that confirms COVID-19 infection, Hotel is entitled to refuse in accommodation to Guest and the entire accompanying people.
- If there are available self-isolation rooms, Hotel is entitled to offer a Guest and the accompanying people a room of the same or different category for self-isolation stay without rate changing, but only in case of Guest immediately contacts a medical facility for running coronavirus (COVID-19) test at his own expense.